



Challenge of
eCitizen
*Promoting eGovernment Actions
in European Cities*

- Involved 12 partners from 7 countries
- Promoted local information society development through interregional cooperation
- Focused on developing and piloting advanced eManagement, eParticipation and eGovernment services and solutions
- Supported awareness raising activities on eGovernment actions in partners cities
- Project duration: 36 months, 2005-2007
- Coordinated by The Baltic Institute of Finland
- Financed by Interreg III C

www.baltic.org/ecitizen



SUOMEN ITÄMERI-INSTITUUTTI
THE BALTIC INSTITUTE OF FINLAND

NORTH East South West
INTERREG III C

PROJECT PART-FINANCED
BY THE EUROPEAN UNION



In brief

Challenge of eCitizen was implemented by 11 European cities with joint interests in local information society development, and a strong commitment to the EU eEurope principles as part of their regional economic and social development. In eCitizen, partner cities were able to utilise interregional cooperation and exchange of experience in developing efficiency and transparency of local governance, implementing local and regional innovative eGovernment actions, and utilising new technology to encourage citizens' participation in local and regional decision-making. eCitizen has strengthened cooperation between the partner cities to create a sustainable network of eCities.

Project duration: 2005-2007

Activities and outputs

Project activities concentrated on the following themes:

- 1) eManagement — electronic management systems with efficient online services and processes for city administrations were developed in Turku, Trento, Kaunas and Vaasa
- 2) eServices — innovative public online and mobile services and smart card applications targeting at local citizens were developed in Vaasa, Bologna, Trento, Tampere and Tartu
- 3) eParticipation — participation of citizens in local democratic decision-making through Internet was enhanced in Sheffield, Bologna and Tampere
- 4) Awareness raising — awareness raising plans with concrete information distribution activities on project results and eGovernment actions in general were implemented in all partner cities with the lead of IS Fyn

Studies and reports were published on key project results and European eGovernment actions. Study tours and joint events were organised to ensure capacity building of local policy makers, officials and experts. A follow-up strategy was prepared to ensure sustainability of the project results.

Partners

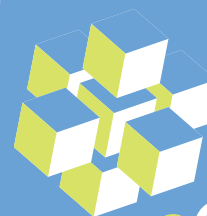
The Baltic Institute of Finland (Lead Partner)	FI
City of Turku	FI
City of Tampere	FI
City of Vaasa	FI
City of Tartu	EE
Municipality of Bologna	IT
Municipality of Trento	IT
Sheffield City Council	UK
Information Society Fyn (IS Fyn)	DK
Kaunas City Municipality	LT
Vilnius City Municipality	LT
City Administration of St. Petersburg	RU

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