



Challenge of eCitizen –Promoting eGovernment Actions in European Cities

Acronym:
eCitizen



Component 3

Development of Innovative Online
Services for Citizens





SUOMEN ITÄMERI-INSTITUUTTI
THE BALTIC INSTITUTE OF FINLAND

North East South West
INTERREG III C
PROJECT PART-FINANCED
BY THE EUROPEAN UNION

Challenge of
eCitizen
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Baltic Sea Region
INTERREG III B

VBIN
InnoReg

Main idea of the component

Enhance development of efficient
high quality public services by using
innovative methods



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VASA STAD



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eServices - Making Citizens' Life Easier



VAASAN KAUPUNKI
VASA STAD



Partner Cities

Bologna, Italy
Tampere, Finland
Tartu, Estonia
Trento, Italy
Vaasa, Finland



Bologna, Italy

- A report on Smart Card situation in Bologna
- Implementation of sms pulling software
- New toolkit to support electronic payment of internal orders
- Customization of Moodle environment to support teamrooms



Tampere, Finland

- A modified regional library system that uses Tampere City bus card
- A resident's panel, netti-Alvari, where residents can order information about different issues to their email was implemented

Tartu, Estonia

- A report on available mobile solutions and applications for public services
- An innovative mobile service "m-photo" was released
- A WAP portal with information for the citizens was developed
- The pilot "m-lightening" was piloted and implemented

Trento, Italy

- A partial success was obtained in exploring the possibility to use the Waasa Card with open source tools. The card is recognized by OpenSC project tools, and card certificates available.
- Piloting of the COsmoS mobile service. The service aims to provide to citizens the possibility to ask in normal language, via SMS, questions about traffic limitations, cultural events, timetables etc.



Vaasa, Finland

- Second generation of smart cards in Vaasa, Waasa Card, was released
- A report on using Waasa Card for identification and signing was published
- Electronic identification and signature by using certificate was implemented



Vaasa, Finland

- The authentication and payment service Vetuma was used for ticket booking and paying application Felix for cultural events
- Pre-paid card payment services were implemented on Waasa Card
- A research regarding transport system for disabled persons was accomplished



Vaasa, Finland

- A mobile application integrated with web-based services for tourists was developed and piloted
- A mobile based parking fee system was introduced instead of the former smart card based system





Thank you!

Jan-Ole Sandås
eCitizen
City of Vaasa
2007

