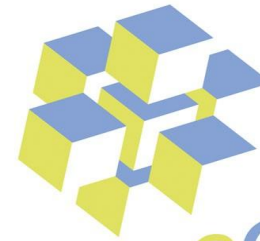




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Challenge of
eCitizen

*Promoting eGovernment Actions
in European Cities*

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Promoting eGovernment Actions in European Cities



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INTERREG III C

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**PROJECT PART-FINANCED
BY THE EUROPEAN UNION**



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Challenge of eCitizen – Promoting eGovernment Actions in European Cities

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Content

- Ø Background
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Project background

- Ø Project idea was brought up in the TeleCities network: 2003 and 2004 eCities Forum meetings
- Ø eTampere programme formed basis was developing the ideas, as well as partnerships between some cities
- Ø Interested partner cities were found with the assistance of UBC Information Society Commission
- Ø Partners were chosen based on complementarity to ensure true possibilities for exchange of experiences and lessons learnt
- Ø Project applied for funding from Interreg III C in 2004 and was approved in December 2004





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Project basic facts

Project duration	2005-2007 (3 years)
Partnership	12 partners, 12 cities, 7 countries
Project total budget	1 314 000 € (Interreg IIIC funding) 1 320 000 € (Interreg IIIC + Russia)
Financing programme	Interreg IIIC





Project objectives

Ø To support and facilitate development and piloting of innovative and advanced local eGovernment actions and strategies through interregional cooperation between European cities and municipalities

Ø Three subject areas:

- 1) *eManagement*: development of efficient online services and processes within city administrations
- 2) *eServices*: development of innovative public online services targeting at local citizens, smart card applications, mobile services
- 3) *eParticipation*: enhancing participation of citizens in local democratic decision-making through Internet





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Project objectives

- Ø Awareness raising as a cross-cutting issue
 - development of innovative methods and tools to raise public awareness and stimulate citizens' participation and interaction online in the local policy-making

- Ø To provide an effective and sustainable interregional cooperation and network of contacts between partner cities to ensure
 - maintenance and continuation of project results
 - flow of information and acceleration of new joint project initiatives





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Project partners

Finland:

- The Baltic Institute of Finland, Lead Partner
- City of Vaasa
- City of Tampere
- City of Turku

Lithuania:

- City of Kaunas
- City of Vilnius

Denmark:

- Information Society Fyn/
City of Odense and county
of Fyn

United Kingdom:

- City of Sheffield

Estonia:

- City of Tartu

Italy:

- Municipality of Bologna
- Municipality of Trento

Russia:

- City of St. Petersburg





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Project key activities

- Ø Focus on developing, piloting and finalising innovative public services provided by the partner cities and municipalities
- Ø Developing and piloting new innovative public awareness raising tools
- Ø Implementing information distribution strategies and local campaigns
- Ø Publishing studies and reports on eGovernment actions in Europe and key results of the project components





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Project key activities

- Ø Enhancing capacities and knowledge of local policy-makers, officials and experts on design and management of local eGovernment actions through extensive training, study tours, consultancies
- Ø Making a follow-up strategy to ensure sustainability





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Examples of achievements

eManagement:

Ø City of Turku has developed eGovernment desktop for city administration

Ø City of Kaunas has developed integrated data system to insert information on international projects to its intranet

eServices:

Ø City of Tartu has created mobile services for citizens, e.g. Tartu WAP portal

Ø City of Vaasa has developed services related to Waasa card and researched electronic signature issues





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Examples of achievements

eParticipation:

Ø City of Bologna has updated its eParticipation portal, also with English version

Ø City of Tampere has developed eParticipation tools, such as Valma preparation forum

Ø City of Sheffield has prepared a training manual on eDemocracy

Awareness raising on eGovernment actions

Ø IS Fyn /Odense has coordinated preparing a major study on eGovernment actions in Europe





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Thank you for your interest!

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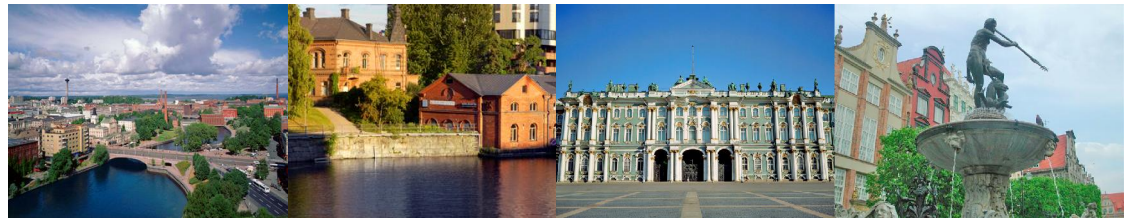
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